As a follow-up to the mutual learning phase initiated last November in Brussels, a new twinning session will take place in the framework of the eHealth week in Athens on **13 May**. EIP on AHA Reference Sites and other regions will meet to discuss on **Deployment** and **Users** themes and potential ways to implement other regions' experiences in their own settings.

In an effort to put forward and share your '*offers and needs'* in terms of mutual learning and thus to facilitate match-making and twinning activities, the Marketplace moderators have been contacting Reference Sites and other interested regions. The results of their enquiry is summarised in the following table.*****

*Please be aware that this document includes only those so far registered to the twinning session of the eHealth Forum and who have already provided information to the Moderators. In the brackets are the twinning themes to which the region is registered.

Northern Ireland (deployment)

OFFERS

- **Medicines Management and Adherence** - encompassing the entire way that medicines are selected, procured, delivered, prescribed, administered and reviewed to optimise the outcomes of patient care.
- Operating procedures
- Integrated medicines management model
- Evidence of benefits to healthcare systems
- Working with SMEs
- Visiting and exchange programmes
- **Enabling technologies**
- Clinician driven procurement process (STEPSelect)
- Electronic pharmacist intervention system (EPICS)
- Medicines reconciliation software system
- Microbiology and antimicrobial surveillance system (LAMPS)

- **Northern Ireland Single Assessment Tool -** The Northern Ireland Single Assessment Tool (**NISAT**) was implemented through the establishment of a project team involving representatives from each Health and Social Care Trust. An implementation programme was agreed and rolled out commenced on schedule. User groups were established, training needs identified and a regional training strategy developed and implemented. Support officers were funded in each of the Trusts and one of their key duties was to ensure that the system and associated processes were integrated into daily practice by local training, working alongside staff and providing frontline support.

In implementing the *NISAT*, change management was addressed through:
- adopting a recognised project management approach;
- agreeing strategic and operational objectives along with responsibilities;
- developing and implementing an agreed operational plan;
- establishing separate workstreams for different elements of the project with accountability to the project management board; and
- Developing and executing a communications strategy and a regional training strategy.

- **Integrated care –** Northern Ireland has a fully integrated health and social care system. A transformation programme is currently being implemented to maximise this by placing the individual at the centre of the care system, with home as the hub and an expectation that the majority of services can be safely provided in primary or community settings.

- **Electronic Care Record -** a web-based portal system implemented in 2013, giving health and social care professionals a single secure overview of key information about their patients or clients.

- **Remote monitoring –** Northern Ireland has established a large-scale 'end-to-end' remote telemonitoring service through a contract with a private sector consortium which combines technology and services to enable patients with chronic conditions to test their vital signs at home on a daily basis.

- **Reablement**
  Structured rehabilitation for early independence for older people

NEEDS

- Means of identifying citizens for secure access of health and social care information

- Paperless hospitals and other areas of health and social care

- Chronic disease management

- Population surveillance tools and data

- Activities in the area of nutrition

- partners to further develop the medicines management model